

Privacy Policy

Privacy & cookie policy

Privacy Policy

At Gal Vitamin Ireland we make every effort to ensure we protect your personal information in accordance with international norms and the laws of Ireland.

This site, galvitamin.ie ("the Website"), is operated by Gal Vitamin Ireland. In this Privacy Policy ("Policy"), the terms "Gal Vitamin Ireland", "we", "us" and "our" means *galvitamin.ie* the Website.

This Policy, in conjunction with our *Terms and Conditions*, explains how Gal Vitamin Ireland may use the information we collect about you, as well as the rights you have over any personal information we hold about you.

Please read this Policy and our *Terms and Conditions* carefully; by accessing the Website you confirm to have understood and agreed to them.

If you have questions or complaints regarding our privacy policy or practices, please contact us at superior.organics@yahoo.com , info@galvitamin.ie or write to us at Customer Services, Gal Vitamin Ireland, Villa 19. Carleton Village, Youghal, Co.Cork, Ireland.

Information we collect

We collect information about you (such as your name, email address, phone number shipping address and credit card information) in circumstances when you:

- via cookies when you visit the Website;
- via data register on purchase of products on the Website;
- Voluntarily take part in our, questionnaires, competitions, customer surveys, promotions and ancillary activities, or contact us via e-mail, phone or letter.

This data may be enhanced by collecting information from other sources such as Information Service Companies. These datasets help us to check the accuracy of the data we hold about you and to send you the most relevant offers and promotions. You may edit your information within the account.

How we use your information

We store your basic information to help Gal Vitamin Ireland better understand you and to enable us to personalise your experience with Gal Vitamin Ireland, including offers, promotions and services to meet your needs. We use your information to:

- check and verify your identity, and prevent or detect crime
- operate your online account and your rewards for life account
- personalise our services, offers and promotions to you
- process your online orders and purchases
- tell you about important changes to our operations
- develop and improve our products and services
- manage feedback, customer surveys promotions, competitions and questionnaires.

Marketing and Customer Research

With your prior agreement, we may contact you by email or SMS:

- with details of offers and information about Gal Vitamin Ireland products or services;
- with offers and information about products or services from selected partners, or for customer research e.g. to help improve our services, products, or the Website.

It is entirely your choice if you wish to receive or not receive this information. However, if you tell us that you don't want to receive marketing information from us this, will mean that you won't get details of great offers or promotions that may be of interest to you.

You may choose to no longer receive marketing information from us by:

- amending your options within the "Your Details" section of "My Account" on the Website;
- clicking on the "unsubscribe" link on the bottom of any of our e-mails to opt of email communications;
- calling us on 089 4630959; or writing to us at Gal Vitamin Ireland, Villa 67. Carleton Village, Youghal, Co.Cork, Ireland.

COOKIES

We use the standard format for cookies classified by the International Chamber of Commerce UK. You can find more information about cookies at www.allaboutcookies.org and www.youronlinechoices.eu.

Analysis cookies

These cookies collect anonymous information on the pages visited. By using the Website, you agree that we can place these types of cookies on your device.

These cookies collect information about how visitors use the Website; for instance, which pages visitors go to most often, which pages they go to next and if they get error messages from web pages. These cookies don't collect information that identifies a visitor. All the information these cookies collect is aggregated and therefore anonymous. It is only used to improve how the Website works.

Social Media Features and Widgets

Our Website includes Social Media Features, such as the Facebook Like button and Widgets, such as the Share this button or interactive mini-programs that run on our Website. These Features may collect your IP address, which page you are visiting on our Website, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our Website. Your interactions with these Features are governed by the privacy policy of the company providing it.

Security

The security of your personal information is important to us. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. When you enter sensitive information (such as a credit card number) on our order forms, we encrypt the transmission of that information using secure socket layer technology (SSL). If you have any questions regarding security you can contact us at superior.organics@yahoo.com, or info@galvitamin.ie

Disclosing your information

We will never disclose your information to anyone outside the Gal Vitamin Ireland of companies except where we have your consent; where we are required or permitted to do so by law, such as when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process; where other companies who provide a service to us as part of our order process require that data i.e. delivery companies, payment providers; or companies who send out email communications on our behalf; or where they are successors in title to our business. We will never share your data with other companies for marketing purposes.

Other websites

The Website may contain links to other sites which are outside our control and not covered by this Policy. The operators of these sites may collect information from you that will be used by them in accordance with their policy, which may differ from ours.

Public Forums

Our Website offers publicly accessible blogs, community forums or reviews. You should be aware that any information you provide in these areas may be read, collected, and used by others who access them. To request removal of your personal information from our blog or community forum, contact us at info@galvitamin.ie or superior.organics@yahoo.com. In some cases, we may not be able to remove your personal information, in which case we will let you know if we are unable to do so and why.